

ANDERSON CENTER

OPERATIONS  
FORUM

The Operations Forum is ideally suited for senior and mid-level managers responsible in whole, or in part, for operations, process improvement and/or supply chain functions. The Operations Forum prepares managers and executives to align costs and processes with corporate strategy by examining and focusing on tools and methodologies used in the production and supply chain functions of business. This three-day forum is a comprehensive program for analyzing all aspects of organizational operations, including processes, supply chain, and quality management; and it is designed to equip each participant with decision-making tools that can be shared across their entire organization.

#### Objectives of the Operations Forum:

- Analyzing the planning and production processes of organizations and their supply chain partners.
- Presenting the basics of process flow documentation and analysis.
- Discussing solutions for process interruptions and bottlenecks, and subsequent overtime costs and delivery delays.
- Examining the relationship between quality and operational systems and design.
- Presenting the principles of lean management and insights into creating and sustaining a lean culture.
- Providing resources for post-forum learning and application.
- Networking with Operations Forum and other Center alumni for ongoing learning and development opportunities.

#### Teaching Team:

The Teaching Team for the Operations Forum is comprised of certified Discussion Leaders with backgrounds in the specific topics being covered in each case. This teaching team brings a wealth of experience from the business world, and experience in facilitating cases for the Anderson Center. For biographies of the team, please visit [www.anderson-center.org](http://www.anderson-center.org).



**Forum Leader**  
Steve Konop



**Discussion Leader**  
Josh Reitmeier



**Discussion Leader**  
Tim Nebosis

#### Forum Fees:

The fee for the 3 day Operations Forum is \$2,300. The fee covers tuition, case materials, meals and lodging. Nonprofit organizations receive a 20% discount. Individuals and small or early stage organizations interested in attending an Anderson Center forum, with limited ability to pay, should inquire about scholarship opportunities.

#### Contact and Registration Information:

For questions regarding the Operations Forum, contact Rebecca Gross, Business Development Manager:

[rebecca@anderson-center.org](mailto:rebecca@anderson-center.org)  
320.251.5420

For registration information visit:

[www.anderson-center.org](http://www.anderson-center.org)



**ANDERSON CENTER**  
MANAGEMENT AND LEADERSHIP DEVELOPMENT

"I was happy to take the Operations Form along with my shop supervisor. We now see a lot of different ways to improve the productivity of our facility, and are doing more work in less time, as well as continue to strive for better. For example, last April we increased production by 12% from the previous year with 30% less staff. This goes to show how much we were able to improve processes after we understood and could acknowledge what was wasted time. This was a great forum and well worth the time and effort to understanding and developing a more lean work environment."

Calvin Fischer, General Manager, Mathew Hall Lumber